Customer Notification: Labeling Change

Date: August 14, 2015

Subject: SurePrint Microarray Products

The purpose of this notification is to inform you that the products referenced above need to be labeled with the following statement: "For Research Use Only. Not for use in diagnostic procedures."

You have received Agilent microarray products from July 31, 2013 to July 13, 2015 that should be labeled with the statement indicated above. Included with this notification are the labels that should be applied to Microarrays and Gaskets as per the instructions below and shown in the pictures.

SurePrint Microarrays:

1. Microarray Label Placement - Microarray Box, Foil pouch, and Orange box – Peel label from backing and firmly place label as per the instructions in the following pages.
2. Gasket Label Placement - Gasket box, Envelope and Wheel – Peel label from backing and firmly place label as per the instructions in the following pages.

For any questions regarding this notification, please contact Customer Support at 1-800-227-9770, 3x4x2

Sincerely,

Bill Kurani
Director of RA/QA/CA
Agilent Technologies, Inc. Genomics Division
1. **Microarray Label Placement Instructions**

Label Pictures:

For SurePrint Microarrays and Gaskets packages: Peel label and apply labels to the following Locations:

1. **Microarray Box**
2. **Microarray Foil Pouch**

3. **Microarray Orange box (once opened)**
2. Gasket Label Placement Instructions

1. Gasket Envelope (5 pack)

2. Gasket Box (20 pack)
3. Gasket Reel (100 pack)